

[Terms of Use 2026]

NAGANO7 Powder Dream Pass (2026/2027) Terms of Use

Please read and agree to these Terms of Use before purchasing or using the pass.

This pass is a multi-resort season pass issued by NAGANO7 Powder Dream Pass participating ski resorts (hereinafter referred to as "Participating Ski Resorts"). Users (hereinafter referred to as "Customers") shall comply with these Terms of Use.

Article 1 (Effective Date of Terms)

These terms shall be deemed to have been agreed to and shall take effect when the customer applies for this pass.

The purchase of NAGANO7 and the use of the Participating Ski Resorts are subject to each ski resort's ski area usage terms and ropeway transport terms. Before purchasing, please be sure to review and agree to the terms of each ski resort before applying.

Article 2 (Purchase and Delivery of the Pass)

The Pass will be delivered after payment of the purchase price has been completed, either through online sales or at the ticket office of an eligible ski resort. When purchasing and receiving the Pass, you are required to present valid identification and submit a copy of the identification document. The Pass may only be received by the purchaser in person.

As identification, residents of Japan must present one of the following: driver's license, My Number card, passport, or student ID. Residents outside Japan must present their passport.

Article 3 (Purchase Cancellation and Refund)

After completion of the purchase procedure, cancellations and refunds for the customer's own reasons are not accepted. However, if Shinshu Iiyama Tourism Bureau (the "Corporation") exceptionally agrees to issue a refund, the applicable fees will be deducted from the refund: 3.6% of the amount paid for credit card payments, or the applicable bank transfer fee for bank transfer payments. If the Corporation is unable to issue or deliver the pass for reasons attributable to it, the full amount will be refunded. In addition, no compensation will be provided even if business operations or operating periods are changed due to snow conditions, weather conditions, event hosting, equipment failures, etc.

Article 4 (Validity Period)

The validity period of this pass is from the opening date to the closing date of the participating ski resorts. Operating schedules and operating hours may be advanced, delayed, or shortened depending on snow conditions and operational circumstances. The available period for summer season varies according to the period determined by each ski resort and differs among participating ski resorts.

Article 5 (Transfer Prohibition and Unauthorized Use)

1. This pass is valid only for the named pass holder. Use by anyone other than the pass holder is not permitted (the pass will include the customer's photo and name). If a third party uses this pass, or if it can be determined that a third party has used it, the pass will be immediately invalidated and confiscated or suspended, regardless of the reason.

2. This pass cannot be transferred, resold, or lent to third parties. If transfer, resale, or lending is discovered, the pass will immediately become invalid. In addition, if alteration or forgery of this pass is discovered, legal penalties may apply.

3. For identity verification, photos are taken by gate cameras. Any act that interferes with gate camera photography may also be regarded as unauthorized use, so please be careful. The photos provided will not be used for any purpose other than the use of this pass.

4. This pass may not be used for commercial business activities, including but not limited to operating ski or snowboard lessons or schools.

5. If unauthorized use is discovered (alteration, forgery, use by someone other than the customer, etc.), the pass will be confiscated, and the unauthorized user or the named pass holder will be charged the participating ski resort's daily pass fees equivalent to the number of days of unauthorized use plus a surcharge equivalent to twice that amount. In serious cases, police will be notified.

6. In addition to the above provisions, participating ski resorts may refuse all future use of the ski resort by such unauthorized users.

7. When patrol or participating ski resort staff request presentation of this pass, please present it promptly.

Article 6 (Terms Violation)

If these terms or the terms, rules, or usage terms established by participating ski resorts are violated, the pass will be confiscated or suspended and can no longer be used. In addition, if a violation is discovered, the user concerned may be refused the purchase of the "NAGANO7 Powder Dream Pass" in subsequent seasons.

Article 7 (Pass Handling)

This pass contains an embedded IC chip. Please handle and store it carefully, avoiding bending, impact, and soiling. If it becomes unrecognizable at the gate due to loss, damage, etc., it can only be reissued at the issuing ski resort. A handling fee of 1,000 yen is required for reissuance. Reissuance is not available during the summer season.

Article 8 (Accidents)

Please use the facilities safely in compliance with the "terms, rules, and usage terms" established by participating ski resorts. Participating ski resorts assume no responsibility for accidents resulting from ignoring or disregarding them (except in cases of intentional misconduct or gross negligence).

Article 9 (Benefits)

Only the named pass holder can use the benefits listed on the pass.

Article 10 (Service Content Changes)

Participating ski resorts may change or discontinue service content and specifications without prior notice.

Article 11 (Personal Information Handling)

1. Personal information of customers (including name, address, telephone number, email address, facial photograph, identification documents, etc.) obtained in connection with the application, issuance, shipping, and other related operations of this pass will be used only within the scope necessary for pass operation, including pass issuance and management, identity verification, various communications, benefit provision, and emergency response.

2. We will neither use the information for purposes other than those stated above nor provide it to third parties without the customer's consent. However, this does not apply where disclosure is requested pursuant to laws and regulations.

3. When outsourcing operational duties related to this business, appropriate management will be conducted by contractors as well.

4. Direct mail, notices, and similar communications will be sent only to the extent related to the use of this pass or the provision of services.

Article 12 (Force Majeure)

In the event that participating ski resort operations become impossible or difficult due to natural disasters, infectious disease outbreaks, government agency guidance or orders, or other force majeure events, no compensation will be provided to customers.

Article 13 (Governing Law and Jurisdiction)

These terms are governed by Japanese law, and in the event of disputes arising from these terms, the Nagano District Court shall be the court of exclusive agreed jurisdiction for the first instance.

Article 14 (Terms Amendment)

These terms may be amended as necessary for the operation of participating ski resorts. Amended terms shall take effect from the time they are published on the official website, the websites of the participating ski resorts, or other similar channels, and customers shall comply with the amended terms.

NAGANO7 Powder Dream Pass Usage Instructions

Winter Season

Purchasers of the NAGANO7 Powder Dream Pass will receive a key ticket (lift pass).

Carry your key ticket with you and hold it up to the reader at the lift gate each time you board.

No deposit is required for the key ticket, and you may keep it after use.

Usage Scope

Ski Resort Facilities Usage Period

Shiga Kogen Mountain Resort Lifts and gondolas Dec 1, 2026 – May 5, 2027

Nozawa Onsen Ski Resort Lifts and gondolas Nov 28, 2026 – May 5, 2027

Madarao Kogen Ski Resort Lifts Dec 12, 2026 – Mar 28, 2027

Tangram Ski Circus Lifts Dec 19, 2026 – Mar 28, 2027

Togakushi Ski Resort Lifts Dec 12, 2026 – Mar 31, 2027

Ryuoo Ski Park Lifts and ropeway Dec 5, 2026 – Mar 28, 2027

Snow Resort "The Cupid of Romance" Lifts Dec 12, 2026 – Apr 4, 2027

Operating hours and content may change, and lifts may be suspended, depending on snow and weather conditions. Please check each ski resort's operating status before use.

Lift ticket usage is limited to daytime operating hours. Early morning and night skiing are not available. Please contact each ski resort for details.

Other Important Notes

International shipping is not available.

Restricted areas outside the designated ski slopes are extremely dangerous due to the risk of avalanches and other hazards. Please comply with the terms, rules, usage terms, and skiing area restrictions established by each ski resort.

Summer Season

How to use: Please present your NAGANO7 Powder Dream Pass when using facilities.

Usage scope: The pass can be used at the facilities listed on the front of the pass. Available periods vary by facility, and the validity period may be changed. Please check with each ski resort for details.